



### Summary

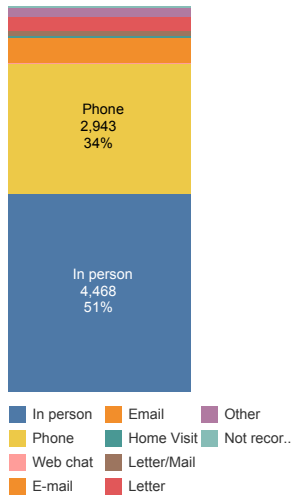
<b>Clients</b>	<b>4,644</b>
<b>Quick client contacts</b>	<b>393</b>
<b>Issues</b>	<b>11,125</b>
<b>Activities</b>	<b>10,954</b>

### Outcomes

Income gain	£1,744,804
Re-imbursments, services, loans	£20,058
Debts written off	£263,852
Repayments rescheduled	£1,404

### Channel

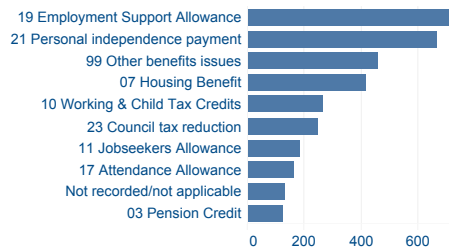
(client & third party)



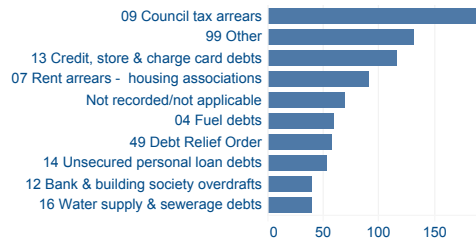
### Issues

Issues	Clients
Benefits & tax credits	1,558
Benefits Universal Credit	47
Consumer goods & services	221
Debt	567
Discrimination	52
Education	46
Employment	585
Financial services & capability	174
Health & community care	154
Housing	831
Immigration & asylum	90
Legal	380
Other	198
Relationships & family	665
Tax	132
Travel & transport	173
Utilities & communications	105
<b>Grand Total</b>	<b>11,125</b>

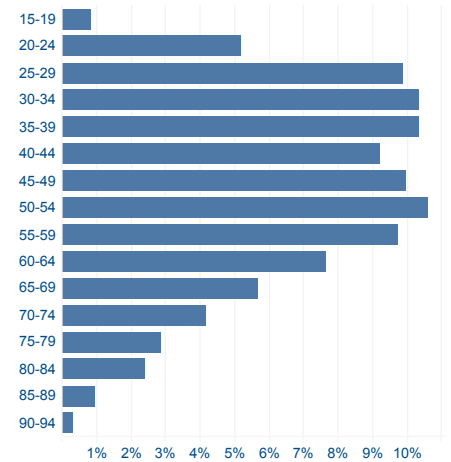
### Top benefit issues



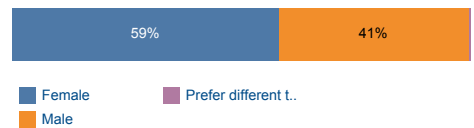
### Top debt issues



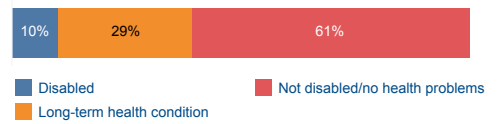
### Age



### Gender



### Disability / Long-term health



### Ethnicity

